

TERMS AND CONDITIONS

Full payment of all tours is required at time of booking and before departure, unless by express agreement.

Any cancellation by You must be made by telephone or email and acknowledged by Poornarti Aboriginal Tours. The date on which the request to cancel is received by Poornarti Aboriginal Tours will determine the refund due as follows:

Cancellation 14 days or more before departure: Amount paid less upfront costs. These upfront costs are disclosed to you by email prior to completing your booking transaction and may represent out of pocket expenses of Poornarti Aboriginal Tours for tickets, accomodation deposits and other ancillary expenses.

Cancellations made less than 14 Days but greater than 24 Hours before departure: 70% of tour price

Cancellations made less than 24 hours before departure: No refund provided.

You are strongly encouraged to obtain cancellation insurance. In certain circumstances, this will cover the cost of cancellation.

In some cases, Poornarti Aboriginal Tours may cancel a tour due to weather or other circumstance. In the event that Poornarti Aboriginal Tours cancels the tour, or does not deliver it as promised, You may choose between a rescheduling of the tour OR a full refund of all monies paid or a credit towards an alternative tour. If you choose to accept a credit, the difference in the cost of the alternative tour will be refunded by Poornarti Aboriginal Tours or paid by You, as applicable.

Poornarti Aboriginal Tours is not responsible for any incidental expenses You may have incurred in reliance on the tour services booked on the Site, including, without limitation, expenses arising from the purchase of visas, vaccinations, non-refundable flights, or of any loss of enjoyment.